



AI Developer

Location: Any

Job Type: Full-Time

Department: Engineering

Reports To: Director of Engineering

About Altigen

We empower businesses with cutting-edge UCaaS, CCaaS and Teams Phone solutions with an emphasis on the financial services vertical market. From introducing the first IP PBX to building the first unified communications app for iOS and Android to becoming the first vendor to integrate contact center solutions with Microsoft's Communications and Collaboration products — we've always strived to be at the forefront of innovation. We're looking for dynamic people to join our sales team in our quest to redefine the future of business communications.

About the Position

We are seeking a talented and innovative AI Developer to join our team and help design, build, and deploy AI-driven solutions that solve complex business problems. You will work closely with data scientists, engineers, and product teams to develop intelligent applications using machine learning (ML), natural language processing (NLP), computer vision, and generative AI models.

Key Responsibilities

- Design, develop, and deploy AI/ML models for real-world applications
 - Implement data preprocessing, model training, evaluation, and optimization workflows
 - Collaborate with engineering team to integrate AI components into applications
 - Fine-tune pre-trained models (e.g., LLMs, CNNs, transformers) for domain-specific tasks
 - Conduct research on emerging AI trends and tools to enhance solution capabilities
 - Maintain scalable pipelines for model versioning, deployment, and monitoring
 - Ensure responsible AI practices, including bias mitigation and explainability
 - Document models, code, and experiments for reproducibility and knowledge sharing
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Required Qualifications

- Bachelor's or Master's degree in Computer Science, AI, Data Science, or related field
 - 2+ years of hands-on experience developing AI or machine learning applications
 - Proficiency in Python and ML libraries (e.g., TensorFlow, PyTorch, scikit-learn)
 - Experience with REST APIs and deploying models in production environments
 - Familiarity with cloud platforms (AWS, Azure, GCP) and ML Ops practices
 - Strong problem-solving skills and a passion for innovation
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Preferred Qualifications

- Experience with NLP, generative AI (e.g., LLMs, diffusion models), or computer vision
 - Knowledge of frameworks like LangChain, Hugging Face Transformers, or OpenAI APIs
 - Exposure to Kubernetes, Docker, or serverless architectures
 - Background in software engineering and agile development methodologies
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What We Offer

- Competitive salary and performance bonuses
 - Flexible work arrangements (remote/hybrid options)
 - Opportunities to work on cutting-edge AI projects
 - Collaborative, inclusive, and growth-focused environment
 - Learning and development support
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Contact

If you meet the above qualifications and are interested in this position, please respond by sending an email with your resume to hr@altigen.com with the position title in the subject line. We are an Equal Opportunity/AA Employer. Only qualified applicants will receive a response.